



MCS COVID-19 plan for the period of March 17 to March 31, 2019

At **MCS** we value the safety of our community and staff so MCS is implementing the following measures to help keep our staff, families and communities as healthy and safe as possible and do our part to help slow the rate of infection.

MCS will be screening all visitors to our offices and will be limiting person to person services to essential needs only.

We are asking all visitors who are ill or have been in contact with someone who is ill, who have traveled, or have been in contact with someone who has traveled, in the last 14 days, not to visit our offices.

Staff at ARC and ACS will continue to provide essential services to our clients through telephone, when meeting with clients for urgent services to distance themselves and to screen them before meeting in person. All non-urgent appointments are being cancelled or postponed until after April 5th. Because we serve vulnerable people who rely on us to inform them of the events around them, we will continue to do our best to assist them in this changing environment.

Doors at **16 Talbot Street** will be open but all visitors will be screened before entering the offices. Doors at **25 Centre Street** will be locked starting March 18th and staff will **ONLY** provide telephone services.

The **Aylmer Thrift Store** is asking volunteers to stay home. **The Store** hours of operation have been reduced from 10am – 4pm Monday through Thursday and Saturdays, on Fridays 10am – 6pm.

The **FESPA school program** has been cancelled for this school year. It will not be able to finish the last two weeks of classes as planned. All participants, presenters/partners, and volunteers will be contacted by staff to inform them of the closure.

The **Mom & Baby** and **Family Support** programs will continue to offer essential services, postponing all non-urgent appointments. Support Staff are asked to do their best to protect clients and themselves to prevent the spread of any contagious illnesses.

Staff who are able to work remotely from home may request to do so. However, we know that working remotely is not possible for all roles so we are implementing as much social distancing as possible to protect the health of our staff. As usual, staff can be contacted via email and by phone.

Our general contact information is 519-765-3020.

We will make full use of our **Radio** to provide accurate information to families who may be providing updates and recommendations. We will have announcements about our services and are asking our clients to tune into our radio station at 9:45am; 11:45am; 1:45pm and 5:45pm for updates on how MCS is responding to COVID-19.

MCS staff always take seriously the cleanliness of our offices, which is more important than ever. Aligned with guidance from health authorities, we are implementing additional measures to clean and disinfect our offices.

We will continue to monitor and assess new developments and follow guidance from the World Health Organization and local health authorities. Any updates will be sent via email, website, and on our radio station, **105.9FM**.

Thank you for your ongoing support. We value the prayers for our friends and neighbours, locally and around the world who are affected by COVID-19.

Abe Harms,
Executive Director

Anna Bergen,
Program Director