



Mennonite Community Services of Southern Ontario
 16 Talbot Street East
 Aylmer, ON N5H 1H4

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Job Title: Family Support Worker	FTE: part time
Program: FESPA	Supervisor: Netti Wall
Revision Date: January 2015	Hourly: to be determined

Position Overview

The Family Education and Support Project of Aylmer (FESPA) is one of the programs at Mennonite Community Services. The Family Support Worker will provide transportation to appointments and interpret at appointments for mothers and their families registered in the FESPA School and Mam&Bebi programs at FESPA

Qualifications

- Must have a commitment to Christian faith, active church membership and non-violent peacemaking
- Have excellent verbal communication skills in English and Low German
- Be knowledgeable about physical and mental health
- Postsecondary education preferred
- Ability to listen, reassure & encourage parents to talk about their children and families
- Awareness of the Child & Family Services Act and duty to report any incidents of abuse
- Awareness and sensitivity of the Low German culture
- Fluency in oral Low German is required
- Willing to work fluctuating hours, including some weekends
- Police check for the vulnerable person sector needed

General Responsibilities

- Make appointments as needed for clients
- Report all client appointments to FESPA office weekly
- Provide transportation to appointments for clients
- Translate and interpret for clients
- Work in partnership with the CPNP Outreach Worker
- Share knowledge and skills in the areas of health, nutrition, parenting, daily living and housekeeping
- Build self-esteem through encouragement, positive reinforcement, and a close positive relationship
- Hand in hours worked monthly
- Hand in mileage reports monthly
- Hand in detailed reports monthly
- Write general annual report in April
- Other duties as assigned from time to time

Accountability

- Accountable to FESPA Manager

Other Skills/Abilities

- Model non-violent peacemaking in the work place and community through respectful interactions with staff, clients and the public
- Participate in regular church services and gatherings, willing to use gifts within the local faith community
- Commitment to Anabaptist theology and philosophy of service
- Attend staff meetings and lead in opening devotionals
- Participate in staff events
- Participate and support MCS fundraising/publicity events

Challenges

- This position requires a lot of unpredictable hours and fluctuations
- This position is not recommended for mothers with young children

NOTE: This job description is not intended to be all-inclusive. Employees may be asked to perform other related duties as negotiated to meet the ongoing needs of the organization.